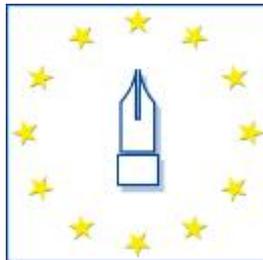


[www.eurofedop.org](http://www.eurofedop.org)  
Brussels (Belgium), 21.12.2020



## E-Government in Europe: Germany on Course to become a Success Model.



With the implementation of the Online Access Act, Germany has provided the digital administration with a legal framework, but above all has given this aim a concrete date: All public administrative services should be made digitally accessible by 2022 at federal, state and municipal level. This is a very ambitious project, especially since numerous agencies have to cooperate with each other across federal state and municipal borders. Nevertheless, the efforts made will be

worth it and indeed in more ways than one.

### Employees have to be inspired and educated for the 'e-government' project

Successful digitalisation requires digital know-how in public institutions as well as within industry. Digital know-how encompasses basic knowledge when dealing with digital solutions on a day-to-day basis, as well as expert knowledge when processing and evaluating data. poured into technological further educating those employed **public administrative**



programming software, for example, or Investments should therefore not only be equipment but also in educating and in public administration. **Employees in institutions are in any case an essential**

**factor.** Inspiring these employees for The complex 'e-government' project is a task in itself. There is not much time left between now and the end of 2022 for a full implementation of the Online Access Act. Some effort is still needed until this time, but in doing so, Germany's aim of becoming a "recognised success model in digital governance and administration in Europe" moves to within touching distance.